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Statistical Report May 2014

Bureau of Contract and Technical Services



County of Los Angeles

Department of Public Social Services

Statistical Report

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All Aids Cases, Persons and Expenditures May 2014

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	CalFresh	In-Home Supportive Services	Unduplicated Caseload All Aids**
Cases		173,842	99,765	727	5,311	1,211,229	575,266	192,034	1,934,973
Persons		423,974	100,269	884	5,925	2,288,191	1,179,271	192,033	2,941,694
Expenditures (mil	ditures (millions) \$89.29		\$21.64	\$0.29	\$4.79		\$175.69	\$164.65	\$456.33
Cost Per Case		\$513.60	\$216.86	\$403.26	\$901.00		\$305.40	\$857.40	\$235.84
				Comparison	with Prior Mor	nth			
Cases:	This Month	173,842	99,765	727	5,311	1,211,229	575,266	192,034	1,934,973
	Last Month	174,444	101,894	749	5,244	1,171,314	576,592	191,000	1,895,638
	Change	-0.3%	-2.1%	-2.9%	1.3%	3.4%	-0.2%	0.5%	2.1%
Persons:	This Month	423,974	100,269	884	5,925	2,288,191	1,179,271	192,033	2,941,694
	Last Month	428,680	102,424	911	5,846	2,229,067	1,181,939	190,999	2,889,876
	Change	-1.1%	-2.1%	-3.0%	1.4%	2.7%	-0.2%	0.5%	1.8%
Expenditures: (millions)	This Month	\$89.29	\$21.64	\$0.29	\$4.79		\$175.69	\$164.65	\$456.33
	Last Month	\$90.30	\$22.13	\$0.31	\$4.67		\$176.19	\$164.99	\$458.59
	Change	-1.1%	-2.2%	-6.9%	2.4%		-0.3%	-0.2%	-0.5%

DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families recieve both Medi-Cal and CalFresh under separate case numbers.



DPSS Caseload Characteristics Los Angeles County Totals May 2014

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
Total Aided								
	Cases	173,842	99,765	727	5,311	1,211,229	575,266	192,034
	Persons	423,974	100,269	884	5,925	2,288,191	1,179,271	192,033
Age of Aided Persons								
	Under 1	17,210				37,171	27,347	9
	1-2	43,394				109,554	77,917	129
	3-5	66,425			3	161,266	123,140	618
	6-12	129,089		3	9	364,547	255,063	3,986
	13-15	44,019		3	9	148,974	87,837	2,044
	16-17	27,181	4	1	2	98,823	53,947	1,359
	18	6,583	1,472	23	2	54,746	24,003	700
	19	2,922	2,369	23	3	48,249	19,253	837
	20	3,695	2,481	31	1	41,565	17,433	865
	21-59	82,771	87,613	646	799	889,995	440,577	46,442
	60-65	591	6,070	88	576	90,671	30,818	19,280
	Over 65	94	260	66	4,521	242,630	21,936	115,764
	Total	423,974	100,269	884	5,925	2,288,191	1,179,271	192,033
Average Age of Aided Adults								
	Average Age	31	40	40	72	47	38	68
Gender of Aided Persons								
	Male	17,042	65,433	415	2,048	531,767	233,166	66,896
Adult	Female	71,167	34,832	462	3,854	781,343	320,854	116,992
	Male	167,699	2	4	18	495,425	314,198	5,446
Children	Female	168,066	2	3	5	479,656	311,053	2,699
	Total	423,974	100,269	884	5,925	2,288,191	1,179,271	192,033



DPSS Caseload Characteristics Los Angeles County Totals May 2014

	CalWORKs	General Relief	Refugee	САРІ	Medical Assistance Only	CalFresh	In-Home Supportive Services
Citizenship Status of Aided Persons							
Citizen	405,423	92,858	1	25	1,691,025	1,084,546	N/A
Legal Immigrants	17,962	7,373	883	5,884	256,003	93,608	N/A
Other	506	33		11	40,253	1,073	N/A
Undocumented Immigrants	83	5		5	300,910	44	N/A
Total	423,974	100,269	884	5,925	2,288,191	1,179,271	N/A
Primary Language of Aided Cases							
(Blank)							
Armenian	2,674	1,351	335	1,021	24,982	8,599	32,254
Cambodian	373	56		11	3,127	1,087	2,232
Chinese	329	131	16	163	38,275	3,792	14,583
English	112,283	92,535	99	451	661,128	382,534	73,396
Farsi	320	146	124	100	4,894	1,374	5,981
Korean	135	133	9	223	17,200	1,373	5,414
Other	444	90	65	127	34,361	1,433	3,181
Russian	264	97	13	175	5,016	832	7,212
Spanish	56,679	5,037	61	2,917	404,789	170,919	39,791
Tagalog	30	35	4	91	5,445	497	4,453
Vietnamese	311	154	1	32	12,012	2,826	3,537
Total	173,842	99,765	727	5,311	1,211,229	575,266	192,034
Ethnic Origin of Aided Persons							
(Blank)							
American Indian / Alaskan Native	285	407		3	2,469	1,760	400
Asian	10,254	2,362	65	700	207,904	48,865	36,648
Black	85,462	41,118	19	63	197,917	207,349	33,836
Hispanic	277,167	31,142	75	3,212	1,489,995	743,098	55,508
Other	17,935	9,526	34	288	159,047	62,799	385
White	32,871	15,714	691	1,659	230,859	115,400	65,256
Total	423,974	100,269	884	5,925	2,288,191	1,179,271	192,033



Cash Aid Programs Cases Aided by District

May 2014

		CalW	VORKs			Gener	al Relief		Refugee	CAPI
District*	Total	Two Parent**	Zero Parent***	All Other***	Total	Employable	Unemployable	Unknown		
002 Glendale	6,274	1,613	1,430	3,231	4,540	1,548	2,820	172	499	
003 Pasadena, San Fernando	2,316	143	708	1,465	8,704	3,274	5,044	386		
011 East Valley, Santa Clarita	10,325	955	4,143	5,227	1	1				
034 Lancaster Main District	12,551	1,178	2,646	8,727	6,612	3,461	2,695	456		
082 West Valley	8,807	846	3,359	4,602					17	
Division I	40,273	4,735	12,286	23,252	19,857	8,284	10,559	1,014	516	
010 Wilshire	2	1	1		5,968	2,431	3,352	185		5,31
012 Exposition Park	7,658	338	2,271	5,049						
014 Civic Center	3		2	1	5,954	1,728	4,093	133		
038 Metro North	9,444	686	4,931	3,827					121	
060 Rancho Park	5,165	407	1,311	3,447	7,202	2,960	3,947	295	2	
016 Medi Cal Outreach					1	1				
Division II	22,272	1,432	8,516	12,324	19,125	7,120	11,392	613	123	5,31
005 Belvedere	4,306	301	1,641	2,364	2		1	1		
006 Cudahy	6,288	438	2,454	3,396						
013 Metro Family	9,429	402	4,868	4,159	1		1			
015 Metro East Main Office	11,820	710	5,452	5,658	7,043	3,391	3,170	482		
017 Florence	8,052	407	3,781	3,864						
040 Norwalk	6,447	644	1,550	4,253						
070 Metro Special	3		1	2	12,512	5,479	6,569	464		
Division III	46,345	2,902	19,747	23,696	19,558	8,870	9,741	947		
008 Southwest Special	5		1	4	12,097	5,188	6,356	553		
026 Compton	9,863	622	3,145	6,096						
027 South Central	7,045	295	2,431	4,319	3,336	1,747	1,381	208		
031 South Family	10,076	594	3,227	6,255					27	
062 Paramount	4,957	346	1,395	3,216						
083 Southwest Family	13,745	826	3,799	9,120					15	
007 South Special					15,775	8,198	6,883	694		
Division IV	45,691	2,683	13,998	29,010	31,208	15,133	14,620	1,455	42	
004 El Monte	6,615	515	2,379	3,721						
020 San Gabriel Valley	4,226	441	1,518	2,267	6,391	2,765	3,283	343	46	
036 Pomona	8,420	686	2,479	5,255	3,626	1,637	1,812	177		
Division V GAIN Regions	19,261	1,642	6,376	11,243	10,017	4,402	5,095	520	46	
Total	173,842	13,394	60,923	99,525	99,765	43,809	51,407	4,549	727	5,31

^{*} Numbers for Main Districts include both Main and Branch offices.

^{**} This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

^{***} All parents/adults in these familes are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

^{****} This category includes all other familes not included in the first two.



Supplemental Programs Cases Aided by District May 2014

	Medical		CalFresh		Total All Aids
District*	Assistance Only**	Total	PACF	NACF	Cash and Supplemental (Duplicated)***
002 Glendale	77,387	24,918	3,615	21,303	113,618
003 Pasadena, San Fernando	29,058	21,370	1,190	20,180	61,448
011 East Valley, Santa Clarita	57,583	29,003	5,888	23,115	96,912
034 Lancaster Main District	43,160	33,172	5,547	27,625	95,495
082 West Valley	87,525	30,667	4,944	25,723	127,016
Division I	294,713	139,130	21,184	117,946	494,489
010 Wilshire	53,004	24,514	21	24,493	88,799
012 Exposition Park	2,216	8,436	3,602	4,834	18,310
014 Civic Center	17,893	7,837	2	7,835	31,687
016 Medi Cal Outreach	8,114	15		15	8,130
038 Metro North	11,141	12,604	5,322	7,282	33,310
060 Rancho Park	41,465	24,405	2,775	21,630	78,239
080 Medi-Cal LTC	38,326	1		1	38,327
089 Medi-Cal Mail-In Application Center	3,995	2		2	3,997
092 Hawthorne Medi-Cal District	68,909	2		2	68,911
Division II	245,063	77,816	11,722	66,094	369,710
005 Belvedere	61,376	23,936	2,228	21,708	89,620
006 Cudahy	28,545	14,807	3,255	11,552	49,640
013 Metro Family	29,444	15,001	4,447	10,554	53,875
015 Metro East Main Office	17,642	24,199	5,819	18,380	60,704
017 Florence	22,116	14,691	3,664	11,027	44,859
040 Norwalk	39,127	16,068	3,301	12,767	61,642
070 Metro Special	64,756	38,136	5,501	38,131	115,407
Division III	263,006	146,838	22,719	124,119	475,747
007 South Special	16,315	24,603	1	24,602	56,693
008 Southwest Special	65,300	34,095	1	34,094	111,497
026 Compton	37,193	20,570	4,787	15,783	67,626
	15,132	16,731			42,244
027 South Central			3,043	13,688	
031 South Family	40,035	21,905	4,927	16,978	72,043
062 Paramount	24,694	11,067	2,450	8,617	40,718
083 Southwest Family	6,616	15,606	6,556	9,050	35,982
Division IV	205,285	144,577	21,765	122,812	426,803
004 El Monte	89,104	17,136	3,275	13,861	112,855
020 San Gabriel Valley	39,965	23,221	2,151	21,070	73,849
036 Pomona	57,721	26,547	4,355	22,192	96,314
Division V GAIN Regions	186,790	66,904	9,781	57,123	283,018
Eligibility Systems Division	910				910
DPSS Total****	1,195,768	575,265	87,171	488,094	2,242,712
Department of Health Services	1,479	1		1	1,480
Department of Children and Family Services	13,973				13,973
Unknown	9				9
Grand Total****	1,211,229	575,266	87,171	488,095	2,258,174

Numbers for Main Districts include both Main and Branch offices.

The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

^{***} This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

^{****} DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



Cash Aid Programs Persons Aided by District

May 2014

			Call	WORK	s				Gener	al Relief		Refugee	CAPI
	Total	Two P	arent**	Zero	Parent***	All Ot	her***						
istrict*	Total	Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	15,962	2,405	2,812	26	2,698	2,667	5,354	4,632	1,581	2,876	175	624	
003 Pasadena, San Fernando	5,418	203	313	8	1,348	1,018	2,528	8,764	3,303	5,074	387		
011 East Valley, Santa Clarita	25,766	1,545	1,979	83	8,475	3,914	9,770	1	1				
034 Lancaster Main District	33,206	1,747	2,727	62	5,308	5,945	17,417	6,646	3,477	2,712	457		
082 West Valley	21,837	1,346	1,682	70	6,875	3,587	8,277					19	
Division I	102,189	7,246	9,513	249	24,704	17,131	43,346	20,043	8,362	10,662	1,019	643	
010 Wilshire	5	2	1		2			6,025	2,450	3,390	185		5,92
012 Exposition Park	17,714	476	739	36	4,361	3,137	8,965						
014 Civic Center	5				2		3	5,960	1,732	4,093	135		
038 Metro North	21,188	1,034	1,281	69	9,596	2,736	6,472					127	
060 Rancho Park	11,581	629	799	26	2,367	2,270	5,490	7,228	2,972	3,960	296	2	
016 Medi Cal Outreach								1	1				
Division II	50,493	2,141	2,820	131	16,328	8,143	20,930	19,214	7,155	11,443	616	129	5,92
005 Belvedere	10,632	462	638	18	3,394	1,601	4,519	2		1	1		
006 Cudahy	15,279	624	939	26	4,947	2,320	6,423						
013 Metro Family	22,148	603	786	48	10,328	2,767	7,616	1		1			
015 Metro East Main Office	28,844	1,000	1,548	75	11,482	3,770	10,969	7,079	3,406	3,190	483		
017 Florence	20,001	595	934	33	8,267	2,260	7,912						
040 Norwalk	16,081	959	1,342	19	3,059	2,929	7,773						
070 Metro Special	7				2	2	3	12,526	5,486	6,575	465		
Division III	112,992	4,243	6,187	219	41,479	15,649	45,215	19,608	8,892	9,767	949		
008 Southwest Special	9				2	3	4	12,127	5,205	6,371	551		
026 Compton	24,605	905	1,409	53	6,749	3,923	11,566						
027 South Central	17,349	401	679	43	5,252	2,545	8,429	3,344	1,749	1,387	208		
031 South Family	24,307	844	1,272	36	6,686	4,163	11,306					40	
062 Paramount	12,106	496	781	32	2,850	2,115	5,832						
083 Southwest Family	32,039	1,185	1,720	61	7,531	5,869	15,673					17	
007 South Special								15,850	8,240	6,910	700		
Division IV	110,415	3,831	5,861	225	29,070	18,618	52,810	31,321	15,194	14,668	1,459	57	
004 El Monte	16,473	721	1,114	33	4,775	2,615	7,215						
020 San Gabriel Valley	10,462	633	1,000	34	3,094	1,636	4,065	6,430	2,780	3,307	343	55	
036 Pomona	20,950	1,025	1,557	36	4,911	3,650	9,771	3,653	1,650	1,825	178		
Division V GAIN Regions	47,885	2,379	3,671	103	12,780	7,901	21,051	10,083	4,430	5,132	521	55	
Total	423,974	19.840	28,052	927	124,361	67.442	183,352	100,269	44,033	51.672	4.564	884	5.925

Numbers for Main Districts include both Main and Branch offices.

This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

All parents/adults in these familes are excluded or ineligible to aid for reasons other than GAIN sanction or time limits. This category includes all other familes not included in the first two.



Supplemental Programs Persons Aided by District May 2014

	Medical		CalFresh		Total All Aids
District*	Assistance Only**	Total	PACF	NACF	Cash and Supplemental (Duplicated)***
002 Glendale	125,458	49,805	9,200	40,605	196,481
003 Pasadena, San Fernando	45,605	30,186	2,673	27,513	89,973
011 East Valley, Santa Clarita	112,310	66,490	13,962	52,528	204,567
034 Lancaster Main District	89,857	74,986	13,683	61,303	204,695
082 West Valley	176,380	68,472	11,756	56,716	266,708
Division I	549,610	289,939	51,274	238,665	962,424
010 Wilshire	78,529	36,309	43	36,266	126,793
012 Exposition Park	12,202	21,932	7,673	14,259	51,848
014 Civic Center	19,104	7,952	2	7,950	33,021
016 Medi Cal Outreach	11,068	28		28	11,097
038 Metro North	35,426	30,851	11,029	19,822	87,592
060 Rancho Park	62,597	38,008	6,227	31,781	119,416
080 Medi-Cal LTC	39,712	1	,	1	39,713
089 Medi-Cal Mail-In Application Center	6,167	2		2	6,169
092 Hawthorne Medi-Cal District	137,143	3		3	137,146
Division II	401,948	135,086	24,974	110,112	612,795
005 Belvedere	128,332	56,287	5,401	50,886	195,253
006 Cudahy	64,860	38,437	7,550	30,887	118,576
013 Metro Family	73,957	36,759	9,408	27,351	132,865
015 Metro East Main Office	46,717	49,835	13,025	36,810	132,475
017 Florence	58,522	38,975	8,092	30,883	117,498
040 Norwalk	77,501	40,188	8,203	31,985	133,770
070 Metro Special	105,758	60,645	12	60,633	178,936
Division III	555,647	321,126	51,691	269,435	1,009,373
007 South Special	16,345	24,970	1	24,969	57,165
008 Southwest Special	109,823	52,272	2	52,270	174,231
026 Compton	85,360	54,141	11,451	42,690	164,106
027 South Central	36,783	36,051	6,705	29,346	93,527
031 South Family	82,178	52,053	11,013	41,040	158,578
062 Paramount	53,633	28,520	5,834	22,686	94,259
083 Southwest Family	27,635	41,317	14,709	26,608	101,008
Division IV	411,757	289,324	49,715	239,609	842,874
004 El Monte	161,292	43,648	7,768	35,880	221,413
020 San Gabriel Valley	73,123	42,199	5,154	37,045	132,269
036 Pomona	110,939	57,948	10,476	47,472	193,490
Division V GAIN Regions	345,354	143,795	23,398	120,397	547,172
Eligibility Systems Division	1,175	= :-/:	==,===		1,175
DPSS Total****	2,265,492	1,179,270	201,052	978,218	4,167,847
Department of Health Services	1,808	1	/	1	1,809
Department of Children and Family Services	20,882	_		-	20,882
Unknown	9				9
Grand Total****	2,288,191	1,179,271	201,052	978,219	4,190,547

Numbers for Main Districts include both Main and Branch offices.

The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

^{***} This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

^{****} DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



In-Home Supportive Services Caseload by Office May 2014

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	12,736	64
074 IHSS Ops II El Monte	32,777	148
East Region	45,513	212
047 IHSS Ops III Metro IHSS	34,426	126
075 IHSS Ops III - Rancho Park	10,150	74
Metro West Region	44,576	200
001 IHSS Ops I Chatsworth	32,919	145
035 IHSS Ops I - Lancaster	7,833	60
073 IHSS Ops I - Burbank	25,175	101
North Region	65,927	306
077 IHSS Ops IV Hawthorne	36,018	167
South Region	36,018	167
Total	192,034	885

^{*} Each IHSS consumer represents a separate case or Assistance Unit.



Application Processing Summary May 2014

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	IHSS	Total All Programs
Received*	11,888	20,410	125	347	35,429	48,590	5,274	122,063
Processed:								
Approvals	6,223	9,711	89	144	47,998	27,737	3,043	94,945
Non-Approvals	5,684	9,906	23	188	27,507	20,781	2,611	66,700
Total Processed (from current and prior months)	11,907	19,617	112	332	75,505	48,518	5,654	161,645
Approval Rate** (Approvals / Total Processed)	52.3%	49.5%	79.5%	43.4%	63.6%	57.2%	53.8%	58.7%

Comparison with Prior Month

Application Received								
This Month	11,888	20,410	125	347	35,429	48,590	5,274	122,063
Last Month	11,866	20,123	121	351	72,707	48,834	5,526	159,528
Percent Change	0.2%	1.4%	3.3%	-1.1%	-51.3%	-0.5%	-4.6%	-23.5%
Total Processed								
This Month	11,907	19,617	112	332	75,505	48,518	5,654	161,645
Last Month	11,391	20,317	147	428	42,088	50,553	6,754	131,678
Percent Change	4.5%	-3.4%	-23.8%	-22.4%	79.4%	-4.0%	-16.3%	22.8%
Approval Rate								
This Month	52.3%	49.5%	79.5%	43.4%	63.6%	57.2%	53.8%	58.7%
Last Month	51.3%	48.8%	78.2%	32.2%	50.6%	56.5%	63.5%	53.3%
Percent Change	1.9%	1.4%	1.6%	34.5%	25.6%	1.2%	-15.3%	10.2%

^{*} Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

^{**} Total approvals are divided by total disposed.



CalWORKs Application Processing by District May 2014

	Applications			Processed D	Ouring Month			Processir	ng Time
	Received in		Approvals		Total	Non-	Total	1-45 Days	46+ Days
Districts*	Month**	Two Parent	Zero Parent	All Other	Approvals	Approvals	Processed**	(percent)	(percent)
002 Glendale	451	58	30	137	225	239	464	97.41	2.59
003 Pasadena	184	5	12	72	89	153	242	95.45	4.55
011 East Valley Main District	874	56	95	277	431	471	902	99.45	0.55
034 Lancaster Main District	945	73	70	407	552	416	968	98.76	1.24
082 West Valley District	647	29	53	163	245	457	702	99.00	1.00
Division I	3,101	221	260	1,056	1,542	1,736	3,278	98.57	1.43
012 Exposition Park	452	10	39	202	251	189	440	98.41	1.59
016 Medi Cal Outreach	1					1	1	100.00	0.00
038 Metro North	523	30	87	195	312	240	552	99.09	0.91
060 Rancho Park and West Los Angeles	362	15	19	133	167	195	362	98.07	1.93
080 Medi-Cal Long Term District	1								
089 Medi-Cal Mail-In Application Center	1								
Division II	1,340	55	145	530	730	625	1,355	98.60	1.40
005 Belvedere	427	20	50	131	201	271	472	92.58	7.42
006 Cudahy	422	23	62	192	278	150	428	98.83	1.17
013 Metro Family	541	24	91	206	321	195	516	97.87	2.13
015 Metro East	561	29	63	216	309	244	553	93.85	6.15
017 Florence	399	18	64	122	206	164	370	95.41	4.59
040 Norwalk	512	38	36	183	258	243	501	93.01	6.99
070 Metro Special	1					3	3	100.00	0.00
Division III	2,863	152	366	1,050	1,573	1,270	2,843	95.18	4.82
007 South Special	1					1	1	100.00	0.00
008 Southwest Special	2					3	3	100.00	0.00
026 Compton	620	35	63	259	358	283	641	95.94	4.06
027 South Central	364	8	46	139	193	128	321	98.13	1.87
031 South Family	797	32	68	309	410	340	750	90.13	9.87
062 Paramount	451	25	37	152	215	212	427	97.89	2.11
083 Southwest Family	849	30	80	340	451	353	804	87.94	12.06
Division IV	3,084	130	294	1,199	1,627	1,320	2,947	92.81	7.19
090 Northridge Regional Medi-Cal District						2	2	0.00	100.00
Division VI						2	2	0.00	100.00
004 El Monte	462	22	49	163	234	236	470	96.17	3.83
020 San Gabriel Valley	312	13	31	111	155	152	307	99.02	0.98

Numbers for Main Districts include both Main and Branch offices.

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

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CalWORKs Application Processing by District May 2014

	Annliestions			Processed D	Ouring Month			Processing Time	
Districts*	Applications Received in Month**	Torre Demonstr	Approvals	All Out	Total Approvals	Non- Approvals	Total Processed**	1-45 Days	46+ Days
Districts		Two Parent	Zero Parent	All Other				(percent)	(percent)
036 Pomona	724	49	51	259	362	342	704	98.58	1.42
Medi-Cal Operations Division	1,498	84	131	533	751	730	1,481	97.91	2.09
018 DHS USC Medical Center	2					1	1	100.00	0.00
Department of Health Services	2					1	1	100.00	0.00
Total	11,888	642	1,196	4,368	6,223	5,684	11,907	96.24	3.76

Numbers for Main Districts include both Main and Branch offices.

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the **Back to Table of Contents** same month.



General Relief Application Processing by District May 2014

	Applications	Pro	cessed During Mo	onth*		Process	Processing Time				
District	Received in Month*	Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)			
002 Glendale	823	326	428	754	97.88	1.99	0.00	0.13			
003 Pasadena	1,967	817	1,130	1,947	94.56	4.93	0.15	0.36			
011 East Valley Main District			3	3	100.00	0.00	0.00	0.00			
034 Lancaster Main District	1,544	648	796	1,444	95.15	4.09	0.35	0.42			
Division I	4,334	1,791	2,357	4,148	95.37	4.10	0.19	0.34			
010 Wilshire	1,269	621	621	1,242	98.95	0.56	0.16	0.32			
014 Civic Center	861	515	335	850	95.18	2.94	0.35	1.53			
016 Medi Cal Outreach	1										
060 Rancho Park and West Los Angeles	1,445	642	756	1,398	96.92	1.79	0.64	0.64			
Division II	3,576	1,778	1,712	3,490	97.22	1.63	0.40	0.74			
015 Metro East	1,587	606	842	1,448	91.92	7.04	0.35	0.69			
070 Metro Special	2,195	1,136	999	2,135	95.55	3.23	0.70	0.52			
Division III	3,782	1,742	1,841	3,583	94.08	4.77	0.56	0.59			
007 South Special	3,179	1,832	1,404	3,236	96.79	2.66	0.22	0.34			
008 Southwest Special	2,076	1,200	963	2,163	91.03	5.87	1.34	1.76			
026 Compton			1	1	100.00	0.00	0.00	0.00			
027 South Central	913	424	428	852	97.42	2.35	0.12	0.12			
031 South Family			3	3	100.00	0.00	0.00	0.00			
Division IV	6,168	3,456	2,799	6,255	94.88	3.73	0.59	0.80			
004 El Monte	12		12	12	100.00	0.00	0.00	0.00			
020 San Gabriel Valley	1,511	613	653	1,266	97.87	1.34	0.39	0.39			
036 Pomona	1,027	331	532	863	91.66	7.30	0.58	0.46			
Medi-Cal Operations Division	2,550	944	1,197	2,141	95.38	3.74	0.47	0.42			
Total	20,410	9,711	9,906	19,617	95.31	3.62	0.45	0.61			

^{*} Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

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Refugee Application Processing by District May 2014

	Applications	Pi	rocessed During Mont	Processi	ng Time	
District	Received in Month*	Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	68	51	4	55	100.00	0.00
082 West Valley District	3	6		6	66.67	33.33
Division I	71	57	4	61	96.72	3.28
038 Metro North	28	19	8	27	100.00	0.00
Division II	28	19	8	27	100.00	0.00
070 Metro Special	1		1	1	100.00	0.00
Division III	1		1	1	100.00	0.00
007 South Special	1		1	1	100.00	0.00
031 South Family	8	6	6	12	91.67	8.33
083 Southwest Family	6	3	1	4	100.00	0.00
Division IV	15	9	8	17	94.12	5.88
020 San Gabriel Valley	10	4	2	6	100.00	0.00
Medi-Cal Operations Division	10	4	2	6	100.00	0.00
Total	125	89	23	112	97.32	2.68

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



Medical Assistance Only Application Processing May 2014

Processing Time ****

Districts* Received in Month** Approvals Non Approvals Processed*** 1 1 1 1 1 1 1 1 1				APD	
1,532					
003 Pasadena 689	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %	
011 East Valley Main District	30.23	69.77	42.22	57.78	
034 Lancaster Main District	54.84	45.16	90.91	9.09	
1,635 2,715 1,691 4,406 1,635 1,2608 6,091 18,699 1,010 Wilshire 1,485 2,454 1,385 3,839 1,2508 1,635 2,715 1,691 1,496 1,495	23.39	76.61	23.81	76.19	
Division 1,482 2,454 1,385 3,839 1,482 2,454 1,385 3,839 1,482 2,454 1,385 3,839 1,482 2,454 1,385 3,839 1,482 2,454 1,385 3,839 1,482 2,454 1,385 3,839 1,60 64 2,24 1,60 64 2,24 1,60 64 2,24 1,60 64 2,24 1,60 68,33 2,99 1,072 1,60 8,93 2,493 1,314 1,600 8,93 2,493 1,314 1,600 8,93 2,493 1,314 1,600 8,93 2,493 1,388 8,265 1,314 1,600 8,93 2,493 1,435 2,158 1,99 83 1,1 94 1,99 83 1,1 94 1,99 9,446 21,726 1,90 9,446 21,726 1,90 9,446 21,726 1,90 9,446 21,726 1,90 9,446 21,726 1,90 9,446 1,90	28.12	71.88	53.33	46.67	
010 Wilshire 1,482 2,454 1,385 3,839 012 Exposition Park 73 160 64 224 014 Civic Center 202 773 299 1,072 016 Medi Cal Outreach 5,041 4,881 3,384 8,265 038 Metro North 106 150 62 212 060 Rancho Park and West Los Angeles 1,314 1,600 893 2,493 080 Medi-Cal Long Term District 1,773 723 1,435 2,158 089 Medi-Cal Mail-In Application Center 3,487 1,456 1,913 3,369 092 Hawthorne Medi-Cal District 19 83 11 94 005 Belvedere 900 1,624 452 2,076 006 Cudahy 623 898 507 1,405 013 Metro Family 264 707 202 909 015 Metro East 501 1,012 810 1,822 17 Florence 453 433 256 689 040	54.74	45.26	54.55	45.45	
012 Exposition Park 73 160 64 224 014 Civic Center 202 773 299 1,072 016 Medi Cal Outreach 5,041 4,881 3,384 8,265 038 Metro North 106 150 62 212 060 Rancho Park and West Los Angeles 1,314 1,600 893 2,493 080 Medi-Cal Long Term District 1,773 723 1,435 2,158 089 Medi-Cal Mail-In Application Center 3,487 1,456 1,913 3,369 092 Hawthorne Medi-Cal District 19 83 11 94 Division II 13,497 12,280 9,446 21,726 005 Belvedere 900 1,624 452 2,076 006 Cudahy 623 898 507 1,405 013 Metro Family 264 707 202 909 015 Metro East 501 1,012 810 1,822 017 Florence 453 433 256 689	37.21	62.79	41.92	58.08	
014 Civic Center 202 773 299 1,072 016 Medi Cal Outreach 5,041 4,881 3,384 8,265 038 Metro North 106 150 62 212 060 Rancho Park and West Los Angeles 1,314 1,600 893 2,493 080 Medi-Cal Long Term District 1,773 723 1,435 2,158 089 Medi-Cal Mail-In Application Center 3,487 1,456 1,913 3,369 092 Hawthorne Medi-Cal District 19 83 11 94 Division II 13,497 12,280 9,446 21,726 005 Belvedere 900 1,624 452 2,076 005 Belvedere 900 1,624 452 2,076 006 Cudahy 623 898 507 1,405 013 Metro Family 264 707 202 909 015 Metro East 501 1,012 810 1,822 17 Florence 453 433 256 689	64.76	35.24	57.41	42.59	
106 Medi Cal Outreach 5,041 4,881 3,384 8,265 38 Metro North 106 150 62 212 212 215	88.89	11.11	0	0	
038 Metro North 106 150 62 212 060 Rancho Park and West Los Angeles 1,314 1,600 893 2,493 080 Medi-Cal Long Term District 1,773 723 1,435 2,158 089 Medi-Cal Mail-In Application Center 3,487 1,456 1,913 3,369 092 Hawthorne Medi-Cal District 19 83 11 94 005 Belvedere 900 1,624 452 2,076 006 Cudahy 623 898 507 1,405 013 Metro Family 264 707 202 909 015 Metro East 501 1,012 810 1,822 017 Florence 453 433 256 689 040 Norwalk 1,086 1,036 760 1,796 070 Metro Special 1,256 1,362 881 2,243 007 South Special 514 519 549 1,068 008 Southwest Special 1,892 1,727 1,026 2,753 <td< td=""><td>56.44</td><td>43.56</td><td>60.00</td><td>40.00</td></td<>	56.44	43.56	60.00	40.00	
060 Rancho Park and West Los Angeles 1,314 1,600 893 2,493 080 Medi-Cal Long Term District 1,773 723 1,435 2,158 089 Medi-Cal Mail-In Application Center 3,487 1,456 1,913 3,369 092 Hawthorne Medi-Cal District 19 83 11 94 Division II 13,497 12,280 9,446 21,726 005 Belvedere 900 1,624 452 2,076 006 Cudahy 623 898 507 1,405 013 Metro Family 264 707 202 909 015 Metro East 501 1,012 810 1,822 017 Florence 453 433 256 689 040 Norwalk 1,086 1,036 760 1,796 070 Metro Special 1,256 1,362 881 2,243 007 South Special 514 519 549 1,068 008 Southwest Special 1,892 1,727 1,026 2,753 026 Compton 809 909 795 1,704 <t< td=""><td>35.18</td><td>64.82</td><td>25.00</td><td>75.00</td></t<>	35.18	64.82	25.00	75.00	
080 Medi-Cal Long Term District 1,773 723 1,435 2,158 089 Medi-Cal Mail-In Application Center 3,487 1,456 1,913 3,369 092 Hawthorne Medi-Cal District 19 83 11 94 Division II 13,497 12,280 9,446 21,726 005 Belvedere 900 1,624 452 2,076 006 Cudahy 623 898 507 1,405 013 Metro Family 264 707 202 909 015 Metro East 501 1,012 810 1,822 017 Florence 453 433 256 689 040 Norwalk 1,086 1,036 760 1,796 070 Metro Special 1,256 1,362 881 2,243 007 South Special 514 519 549 1,068 008 Southwest Special 1,892 1,727 1,026 2,753 026 Compton 809 909 795 1,704 027 South Central 298 456 240 696 031 South Fa	93.14	6.86	100.00	0.00	
089 Medi-Cal Mail-In Application Center 3,487 1,456 1,913 3,369 092 Hawthorne Medi-Cal District 19 83 11 94 Division II 13,497 12,280 9,446 21,726 005 Belvedere 900 1,624 452 2,076 006 Cudahy 623 898 507 1,405 013 Metro Family 264 707 202 909 015 Metro East 501 1,012 810 1,822 017 Florence 453 433 256 689 040 Norwalk 1,086 1,036 760 1,796 070 Metro Special 1,256 1,362 881 2,243 Division III 5,083 7,072 3,868 10,940 007 South Special 514 519 549 1,068 008 Southwest Special 1,892 1,727 1,026 2,753 026 Compton 809 909 795 1,704 027 South Central 298 456 240 696 031 South Family 1,111 <td>60.91</td> <td>39.09</td> <td>43.75</td> <td>56.25</td>	60.91	39.09	43.75	56.25	
19 83 11 94 94 94 95 9746 21,726 905 906 906 906 906 906 907 907 907 907 907 908 908 908 908 909 908 908 909 908 908 909 908 908 908 909 908 908 909 908 908 909 908 908 909 908 9	81.14	18.86	59.23	40.77	
19 83 11 94	36.70	63.30	15.62	84.38	
005 Belvedere 900 1,624 452 2,076 006 Cudahy 623 898 507 1,405 013 Metro Family 264 707 202 909 015 Metro East 501 1,012 810 1,822 017 Florence 453 433 256 689 040 Norwalk 1,086 1,036 760 1,796 070 Metro Special 1,256 1,362 881 2,243 Division III 5,083 7,072 3,868 10,940 007 South Special 514 519 549 1,068 008 Southwest Special 1,892 1,727 1,026 2,753 026 Compton 809 909 795 1,704 027 South Central 298 456 240 696 031 South Family 1,111 2,505 1,202 3,707 062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564	22.73	77.27	0.00	100.00	
005 Belvedere 900 1,624 452 2,076 006 Cudahy 623 898 507 1,405 013 Metro Family 264 707 202 909 015 Metro East 501 1,012 810 1,822 017 Florence 453 433 256 689 040 Norwalk 1,086 1,036 760 1,796 070 Metro Special 1,256 1,362 881 2,243 Division III 5,083 7,072 3,868 10,940 007 South Special 514 519 549 1,068 008 Southwest Special 1,892 1,727 1,026 2,753 026 Compton 809 909 795 1,704 027 South Central 298 456 240 696 031 South Family 1,111 2,505 1,202 3,707 062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564	49.44	50.56	41.96	58.04	
006 Cudahy 623 898 507 1,405 013 Metro Family 264 707 202 909 015 Metro East 501 1,012 810 1,822 017 Florence 453 433 256 689 040 Norwalk 1,086 1,036 760 1,796 070 Metro Special 1,256 1,362 881 2,243 Division III 5,083 7,072 3,868 10,940 007 South Special 514 519 549 1,068 008 Southwest Special 1,892 1,727 1,026 2,753 026 Compton 809 909 795 1,704 027 South Central 298 456 240 696 031 South Family 1,111 2,505 1,202 3,707 062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006	38.11	61.89	83.33	16.67	
013 Metro Family 264 707 202 909 015 Metro East 501 1,012 810 1,822 017 Florence 453 433 256 689 040 Norwalk 1,086 1,036 760 1,796 070 Metro Special 1,256 1,362 881 2,243 Division III 5,083 7,072 3,868 10,940 007 South Special 514 519 549 1,068 008 Southwest Special 1,892 1,727 1,026 2,753 026 Compton 809 909 795 1,704 027 South Central 298 456 240 696 031 South Family 1,111 2,505 1,202 3,707 062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006 957 2,963	52.81	47.19	16.13	83.87	
015 Metro East 501 1,012 810 1,822 017 Florence 453 433 256 689 040 Norwalk 1,086 1,036 760 1,796 070 Metro Special 1,256 1,362 881 2,243 Division III 5,083 7,072 3,868 10,940 007 South Special 514 519 549 1,068 008 Southwest Special 1,892 1,727 1,026 2,753 026 Compton 809 909 795 1,704 027 South Central 298 456 240 696 031 South Family 1,111 2,505 1,202 3,707 062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006 957 2,963	50.26	49.74	75.00	25.00	
017 Florence 453 433 256 689 040 Norwalk 1,086 1,036 760 1,796 070 Metro Special 1,256 1,362 881 2,243 Division III 5,083 7,072 3,868 10,940 007 South Special 514 519 549 1,068 008 Southwest Special 1,892 1,727 1,026 2,753 026 Compton 809 909 795 1,704 027 South Central 298 456 240 696 031 South Family 1,111 2,505 1,202 3,707 062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006 957 2,963	46.15	53.85	66.67	33.33	
040 Norwalk 1,086 1,036 760 1,796 070 Metro Special 1,256 1,362 881 2,243 Division III 5,083 7,072 3,868 10,940 007 South Special 514 519 549 1,068 008 Southwest Special 1,892 1,727 1,026 2,753 026 Compton 809 909 795 1,704 027 South Central 298 456 240 696 031 South Family 1,111 2,505 1,202 3,707 062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006 957 2,963	50.90	49.10	22.22	77.78	
070 Metro Special 1,256 1,362 881 2,243 Division III 5,083 7,072 3,868 10,940 007 South Special 514 519 549 1,068 008 Southwest Special 1,892 1,727 1,026 2,753 026 Compton 809 909 795 1,704 027 South Central 298 456 240 696 031 South Family 1,111 2,505 1,202 3,707 062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006 957 2,963	38.82	61.18	31.43	68.57	
Division III 5,083 7,072 3,868 10,940 007 South Special 514 519 549 1,068 008 Southwest Special 1,892 1,727 1,026 2,753 026 Compton 809 909 795 1,704 027 South Central 298 456 240 696 031 South Family 1,111 2,505 1,202 3,707 062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006 957 2,963	36.67	63.33	63.64	36.36	
007 South Special 514 519 549 1,068 008 Southwest Special 1,892 1,727 1,026 2,753 026 Compton 809 909 795 1,704 027 South Central 298 456 240 696 031 South Family 1,111 2,505 1,202 3,707 062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006 957 2,963	43.07	56.93	43.08	56.92	
008 Southwest Special 1,892 1,727 1,026 2,753 026 Compton 809 909 795 1,704 027 South Central 298 456 240 696 031 South Family 1,111 2,505 1,202 3,707 062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006 957 2,963	73.32	26.68	100.00	0.00	
026 Compton 809 909 795 1,704 027 South Central 298 456 240 696 031 South Family 1,111 2,505 1,202 3,707 062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006 957 2,963	28.40	71.60	31.25	68.75	
027 South Central 298 456 240 696 031 South Family 1,111 2,505 1,202 3,707 062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006 957 2,963	91.85	8.15	75.00	25.00	
031 South Family 1,111 2,505 1,202 3,707 062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006 957 2,963	76.31	23.69	80.00	20.00	
062 Paramount 620 1,208 702 1,910 083 Southwest Family 141 240 112 352 Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006 957 2,963	66.17	33.83	41.18	58.82	
Division IV 141 240 112 352 Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006 957 2,963	44.14	55.86	61.54	38.46	
Division IV 5,385 7,564 4,626 12,190 004 El Monte 1,325 2,006 957 2,963	60.90	39.10	100.00	0.00	
004 El Monte 1,325 2,006 957 2,963	60.34	39.66	55.43	44.57	
	45.67	54.33	34.78	65.22	
	24.74	75.26	34.78	65.22	
036 Pomona 1,253 2,962 994 3,956	38.94	61.06	35.71	64.29	
Medi-Cal Operations Division 3,122 7,887 2,968 10,855	36.26	63.74	35.14	64.86	
Eligibility Systems Division 110 33 52 85	36.84	63.16	0	04.00	
DPSS Total 33,930 47,444 27,051 74,495	46.12	53.88	42.82	57.18	
Department of Health Services 1,368 423 449 872	33.09	66.91	19.64	80.36	
Department of Children and Family Services 131 131 7 138	98.55	1.45	0	00.50	
Grand Total 35,429 47,998 27,507 75,505	46.18	53.82	38.65	61.35	

Numbers for Main Districts include both Main and Branch offices.

^{**} Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

^{***} Of the 75,505 applications processed during the month, 74,244 were regular and 1,261 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

^{****} Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns



CalFresh Application Processing by District May 2014

	Applications Received in		Approvals		P	Non Approvals		Total Processed	Percent	t Processed in 3	0 Days
Districts*	Month**	Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	IOIAI		Public Assistance***	Non Public Assistance****	Total
002 Glendale	2,096	198	871	1,069	109	639	748	1,817	89.58	84.97	85.75
003 Pasadena	2,691	48	1,367	1,415	73	1,311	1,384	2,799	91.74	96.60	96.39
011 East Valley Main District	2,223	377	1,137	1,514	201	484	685	2,199	96.89	89.88	91.72
034 Lancaster Main District	3,270	434	1,292	1,726	213	1,261	1,474	3,200	98.76	97.26	97.56
082 West Valley District	1,739	196	911	1,107	183	454	637	1,744	93.93	92.60	92.89
Division 1	-	1,253	5,578	6,831	779	4,149	4,928	11,759	95.52	93.29	93.67
010 Wilshire	2,536		1,468	1,468		1,218	1,218	2,686		95.46	95.46
012 Exposition Park	500	215	114	329	111	42	153	482	95.40	91.67	94.19
014 Civic Center	986		504	504		501	501	1,005		96.62	96.62
016 Medi Cal Outreach	2				1		1	1	100.00		100.00
038 Metro North	430	198	97	295	119	39	158	453	98.74	96.32	98.01
060 Rancho Park and West Los Angeles	2,491	133	1,241	1,374	77	1,109	1,186	2,560	99.05	90.21	90.94
080 Medi-Cal Long Term District	3					2	2	2		0.00	0.00
089 Medi-Cal Mail-In Application Center	2										
Division II		546	3,424	3,970	308	2,911	3,219	7,189	97.54	93.59	94.06
005 Belvedere	1,270	133	712	845	114	367	481	1,326	92.71	90.64	91.03
006 Cudahy	860	164	472	636	63	212	275	911	98.68	91.67	93.41
013 Metro Family	527	184	190	374	53	45	98	472	94.51	94.89	94.70
015 Metro East	2,386	204	1,111	1,315	128	932	1,060	2,375	88.25	97.11	95.87
017 Florence	802	159	350	509	101	181	282	791	89.62	87.76	88.37
040 Norwalk	1,230	192	514	706	131	340	471	1,177	74.30	90.98	86.41
070 Metro Special	3,545		1,785	1,785	1	1,807	1,808	3,593	100.00	91.45	91.46
Division III	,	1,036	5,134	6,170	591	3,884	4,475	10,645	88.75	92.48	91.91
007 South Special	3,227	,	1,693	1,693		1,580	1,580	3,273		98.38	98.38
008 Southwest Special	3,473		2,035	2,035	1	1,608	1,609	3,644	100.00	94.18	94.18
026 Compton	1,152	230	564	794	125	288	413	1,207	98.03	89.67	92.13
027 South Central	1,550	128	703	831	54	607	661	1,492	98.35	96.79	96.98
031 South Family	1,741	304	756	1,060	181	393	574	1,634	94.23	93.21	93.51
062 Paramount	802	135	355	490	101	188	289	779	95.76	91.71	92.94
083 Southwest Family	894	296	218	514	245	123	368	882	79.11	56.60	70.41
Division IV	12,839	1,093	6,324	7,417	707	4,787	5,494	12,911	91.06	94.01	93.59
090 Northridge Regional Medi-Cal District	·				2		2	2	0.00		0.00
Division VI					2		2	2	0.00		0.00
004 El Monte	1,151	165	539	704	92	324	416	1,120	75.49	87.14	84.46
020 San Gabriel Valley	2,311	110	1,130	1,240	69	1,031	1,100	2,340	96.09	97.59	97.48
036 Pomona	2,695	267	1,138	1,405	206	939	1,145	2,550	97.46	94.51	95.06
Medi-Cal Operations Division	,	542	2,807	3,349	367	2,294	2,661	6,010	90.97	94.57	94.03
018 DHS USC Medical Center	5			-	1	1	2	2	100.00	100.00	100.00
Department of Health Services	5				1	1	2	2	100.00	100.00	100.00
Total	48,590	4,470	23,267	27,737	2,755	18,026	20,781	48,518	92.52	93.51	93.36

Numbers for Main Districts include both Main and Branch offices.

^{*} Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

^{**} All members of the CalFresh household received CalWORKs assistance during the month.

^{****} None, or only some, of the members of the CalFresh household received CalWORKs assistance during month.



In-Home Supportive Services Application Processing by Office May 2014

	Applications Received		Processed During month*	
Office	in Month*	Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	423	214	209	423
074 IHSS Ops II El Monte	733	458	374	832
East Region	1,156	672	583	1,255
047 IHSS Ops III Metro IHSS	937	520	357	877
075 IHSS Ops III - La Cienega	431	208	220	428
Metro West Region	1,368	728	577	1,305
001 IHSS Ops I Chatsworth	781	563	417	980
035 IHSS Ops I - Lancaster	384	178	211	389
073 IHSS Ops I - Burbank	323	267	91	358
North Region	1,488	1,008	719	1,727
077 IHSS Ops IV Hawthorne	1,262	635	732	1,367
South Region	1,262	635	732	1,367
Total	5,274	3,043	2,611	5,654

^{*} Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



Cash Aid Programs Terminations by District May 2014

		CalV	VORKs			General Relie	f	Refugee	CAPI
District*	Total	Two Parent**	Zero Parent***	All Other***	Total	Employable	Unemployable		
002 Glendale	346	97	36	213	564	321	243	73	
003 Pasadena, San Fernando	157	8	48	101	1,207	690	517		
011 East Valley, Santa Clarita	552	65	136	351					
034 Lancaster Main District	873	125	112	636	1,023	758	265		
082 West Valley	455	66	82	307				1	
Division I	2,383	361	414	1,608	2,794	1,769	1,025	74	
010 Wilshire					880	486	394		180
012 Exposition Park	449	33	70	346					
014 Civic Center					879	418	461		
038 Metro North	399	42	138	219				16	
060 Rancho Park	302	35	39	228	1,060	637	423		
Division II	1,150	110	247	793	2,819	1,541	1,278	16	180
005 Belvedere	220	20	41	159					
006 Cudahy	341	38	71	232					
013 Metro Family	398	35	123	240					
015 Metro East Main Office	555	63	173	319	996	685	311		
017 Florence	448	46	153	249					
040 Norwalk	380	70	33	277					
070 Metro Special					2,028	1,228	800		
Division III	2,342	272	594	1,476	3,024	1,913	1,111		
007 South Special					2,460	1,703	757		
008 Southwest Special	1			1	1,859	1,063	796		
026 Compton	602	54	92	456					
027 South Central	382	27	99	256	545	367	178		
031 South Family	645	57	109	479	1	1		4	
062 Paramount	344	49	58	237	1	1			
083 Southwest Family	834	83	130	621				1	
Division IV	2,808	270	488	2,050	4,866	3,135	1,731	5	
004 El Monte	402	53	107	242					
020 San Gabriel Valley	242	45	58	139	909	570	339	9	
036 Pomona	650	87	102	461	603	376	227		
Division V GAIN Regions	1,294	185	267	842	1,512	946	566	9	
Total	9,977	1,198	2,010	6,769	15,015	9,304	5,711	104	180

Numbers for these offices include both the Main and Branch offices.
 This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.
 All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.
 This category includes all other families not included in the first two.



Supplemental Programs Terminations by District May 2014

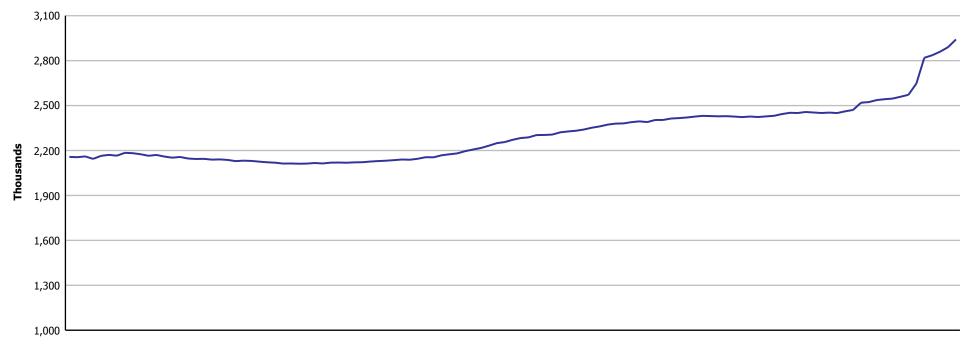
	Medical		Total All Aids**		
District*	Assistance Only	Total	PACF	NACF	Cash Aid and Supplemental Programs
002 Glendale	92	1,553	152	1,401	2,628
003 Pasadena, San Fernando	12	1,413	73	1,340	2,789
011 East Valley, Santa Clarita	100	1,698	291	1,407	2,350
034 Lancaster Main District	96	2,247	321	1,926	4,239
082 West Valley	114	1,990	230	1,760	2,560
Division I	414	8,901	1,067	7,834	14,566
010 Wilshire	28	1,524	·	1,524	2,612
012 Exposition Park	14	473	165	308	936
014 Civic Center	6	528		528	1,413
016 Medi Cal Outreach	523	2		2	525
038 Metro North	36	597	221	376	1,048
060 Rancho Park	47	1,660	128	1,532	3,069
080 Medi-Cal LTC	225	,		,	225
089 Medi-Cal Mail-In Application Center	25				25
092 Hawthorne Medi-Cal District	58				58
Division II	962	4,784	514	4,270	9,911
005 Belvedere	75	1,620	102	1,518	1,915
006 Cudahy	55	843	176	667	1,239
013 Metro Family	29	811	181	630	1,238
015 Metro East Main Office	55	1,361	250	1,111	2,967
017 Florence	34	866	193	673	1,348
040 Norwalk	85	1,059	159	900	1,524
070 Metro Special	40	2,588		2,588	4,656
Division III	373	9,148	1,061	8,087	14,887
007 South Special	3	1,870	_,	1,870	4,333
008 Southwest Special	34	2,449		2,449	4,343
026 Compton	71	1,309	271	1,038	1,982
027 South Central	20	1,058	159	899	2,005
031 South Family	86	1,491	294	1,197	2,227
062 Paramount	83	828	162	666	1,256
083 Southwest Family	53	1,024	401	623	1,912
Division IV	350	10,029	1,287	8,742	18,058
004 El Monte	91	1,045	142	903	1,538
020 San Gabriel Valley	46	1,313	108	1,205	2,519
036 Pomona	118	1,992	286	1,706	3,363
Division V GAIN Regions	255	4,350	536	3,814	7,420
DPSS Total**	2,354	37,212	4,465	32,747	65,727
Department of Health Services	3	37,222	1,103	32// 4/	3
Department of Children and Family Services	28				28
Grand Total**	2,385	37,212	4,465	32,747	65,758

Numbers for Main Districts include both Main and Branch offices.

DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



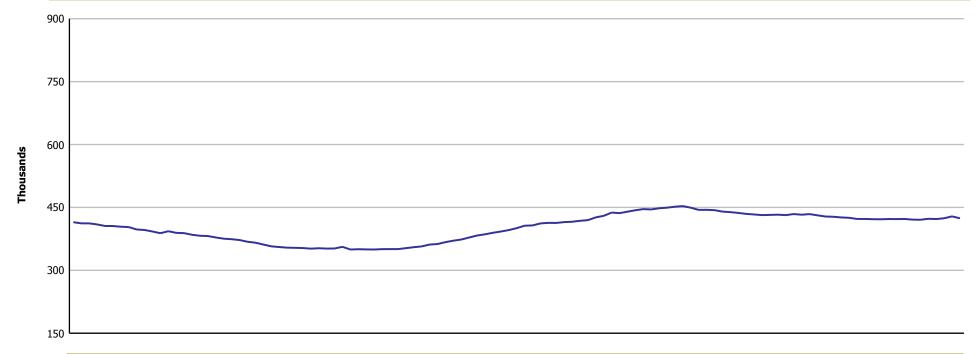
Persons Aided - All Aids Combined



	<u>2005</u>	<u>2006</u>	2007	2008	<u>2009</u>	<u>2010</u>	2011	2012	<u>2013</u>	2014
January	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585	2,426,501	2,453,083	2,819,136
February	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716	2,422,909	2,450,013	2,836,009
March	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761	2,426,841	2,461,628	2,859,833
April	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859	2,423,481	2,470,580	2,889,876
May	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553	2,427,711	2,519,023	2,941,694
June	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384	2,431,477	2,523,361	
July	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344	2,442,987	2,536,910	
August	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295	2,451,696	2,542,506	
September	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316	2,450,230	2,546,656	
October	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	2,429,646	2,457,086	2,558,888	
November	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	2,428,279	2,453,757	2,571,969	
December	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	2,429,214	2,450,333	2,647,528	



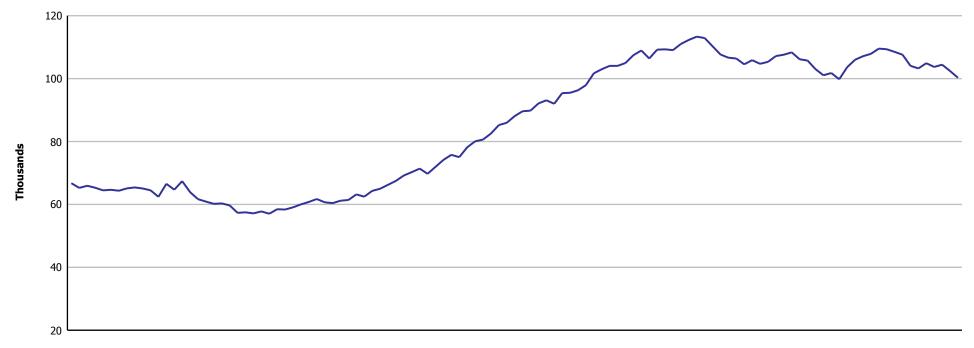
Persons Aided - CalWORKs



	2005	<u>2006</u>	2007	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	2012	<u>2013</u>	<u>2014</u>
January	414,741	393,222	361,495	350,311	370,631	413,178	445,949	436,846	427,728	422,896
February	411,996	389,308	357,170	349,868	373,398	412,969	445,154	434,536	426,054	422,249
March	411,982	388,639	355,533	349,622	378,222	414,952	447,929	433,157	425,255	424,066
April	409,394	384,683	354,031	350,448	382,959	415,809	449,363	431,619	422,502	428,680
May	405,720	382,422	353,662	350,578	385,883	418,101	451,770	432,124	422,504	423,974
June	405,630	381,675	353,094	350,570	389,509	419,613	453,164	432,684	421,889	
July	403,975	378,299	351,664	352,835	392,490	426,282	449,303	431,612	421,707	
August	403,067	375,389	352,669	355,100	395,902	429,910	444,096	434,159	422,294	
September	397,342	374,190	351,816	357,008	400,534	437,714	444,308	432,602	422,137	
October	396,161	372,159	352,014	361,378	406,371	436,323	443,415	434,071	422,511	
November	392,509	368,084	355,989	362,652	406,992	439,859	440,023	431,092	420,873	
December	388,447	365,841	349,574	367,163	411,842	443,245	438,715	428,294	420,513	



Persons Aided - General Relief



	<u>2005</u>	2006	2007	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	2012	<u>2013</u>	<u>2014</u>
January	66,742	66,552	57,776	63,189	75,764	93,105	108,951	106,395	101,771	104,903
February	65,248	64,682	57,034	62,466	75,029	91,999	106,390	104,536	99,802	103,705
March	65,932	67,390	58,470	64,302	78,145	95,395	109,212	105,869	103,623	104,429
April	65,309	63,895	58,365	64,974	80,052	95,486	109,311	104,699	106,003	102,424
May	64,467	61,660	59,065	66,227	80,623	96,286	109,062	105,329	107,118	100,269
June	64,652	60,895	60,014	67,488	82,524	97,923	111,018	107,177	107,872	
July	64,349	60,187	60,786	69,193	85,223	101,683	112,308	107,593	109,536	
August	65,091	60,321	61,715	70,260	85,953	102,982	113,344	108,347	109,338	
September	65,397	59,683	60,678	71,387	88,079	104,057	112,898	106,145	108,494	
October	65,069	57,321	60,403	69,738	89,627	104,042	110,285	105,747	107,604	
November	64,484	57,487	61,178	71,942	89,813	104,969	107,656	103,006	104,070	
December	62,421	57,145	61,406	74,143	92,103	107,452	106,647	101,071	103,237	



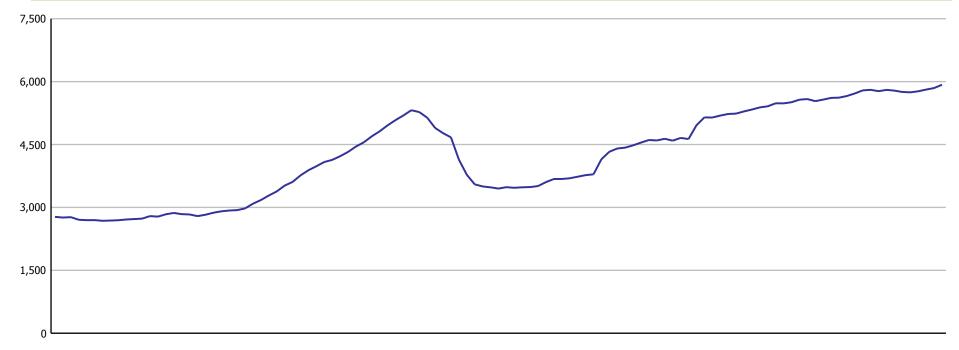
Persons Aided - Refugee



	<u>2005</u>	2006	2007	2008	<u>2009</u>	2010	<u>2011</u>	2012	2013	2014
January	399	414	992	1,292	1,410	1,380	768	529	698	767
February	409	418	1,005	1,326	1,542	1,323	709	496	743	802
March	437	429	993	1,347	1,630	1,293	740	467	806	902
April	453	401	904	1,372	1,677	1,309	614	463	790	911
May	433	379	839	1,241	1,622	1,235	543	479	776	884
June	440	395	852	1,253	1,669	1,246	596	484	743	
July	445	444	817	1,232	1,746	1,219	598	473	831	
August	441	491	853	1,269	1,793	1,143	550	521	817	
September	432	605	885	1,319	1,786	1,080	511	556	762	
October	422	642	1,029	1,407	1,706	1,023	533	629	770	
November	420	848	1,132	1,387	1,554	888	566	666	744	
December	404	966	1,267	1,446	1,502	870	571	672	787	



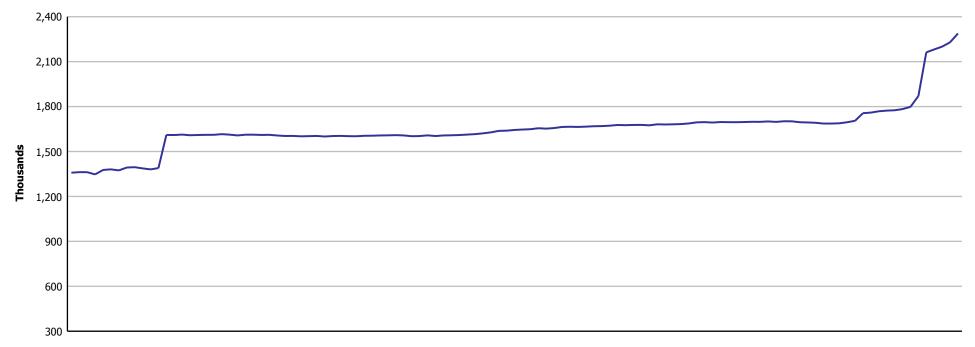
Persons Aided - CAPI*



	2005	<u>2006</u>	<u>2007</u>	2008	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
January	2,775	2,793	2,976	4,220	4,895	3,485	4,425	5,190	5,534	5,744
February	2,758	2,780	3,089	4,323	4,771	3,509	4,480	5,228	5,571	5,769
March	2,768	2,836	3,175	4,451	4,671	3,604	4,546	5,237	5,612	5,810
April	2,705	2,868	3,284	4,553	4,141	3,678	4,607	5,289	5,617	5,846
May	2,696	2,839	3,381	4,695	3,779	3,678	4,597	5,334	5,657	5,925
June	2,697	2,832	3,520	4,815	3,550	3,695	4,637	5,385	5,718	
July	2,681	2,792	3,607	4,957	3,500	3,732	4,592	5,411	5,791	
August	2,687	2,825	3,763	5,082	3,479	3,770	4,657	5,483	5,804	
September	2,694	2,873	3,886	5,194	3,449	3,789	4,631	5,481	5,771	
October	2,712	2,907	3,981	5,318	3,483	4,149	4,959	5,508	5,803	
November	2,722	2,926	4,082	5,274	3,468	4,328	5,147	5,569	5,785	
December	2,732	2,935	4,133	5,140	3,480	4,405	5,143	5,584	5,753	



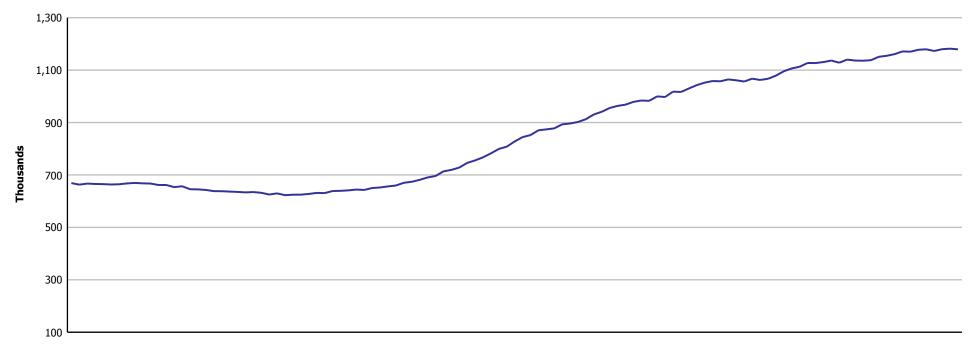
Persons Aided - Medical Assistance Only



	<u>2005</u>	2006	<u>2007</u>	2008	2009	<u>2010</u>	<u>2011</u>	2012	<u>2013</u>	2014
January	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657	1,695,530	1,686,728	2,162,087
February	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595	1,696,763	1,688,211	2,181,648
March	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467	1,698,376	1,695,285	2,200,120
April	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359	1,698,100	1,704,905	2,229,067
May	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497	1,700,809	1,755,996	2,288,191
June	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	1,683,049	1,697,665	1,759,649	
July	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	1,687,322	1,701,787	1,768,550	
August	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	1,694,711	1,701,649	1,773,011	
September	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	1,696,079	1,695,450	1,775,355	
October	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	1,693,154	1,693,886	1,783,230	
November	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	1,696,764	1,691,766	1,797,981	
December	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	1,695,805	1,686,556	1,870,380	



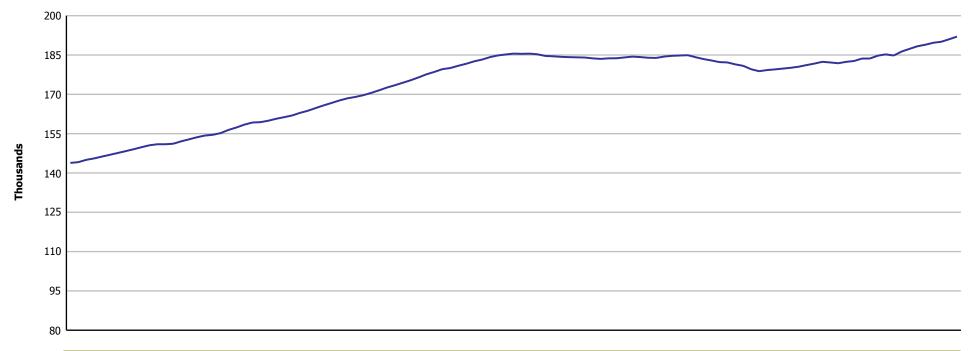
Persons Aided - CalFresh



	2005	<u>2006</u>	2007	2008	<u>2009</u>	<u>2010</u>	2011	2012	<u>2013</u>	<u>2014</u>
January	668,997	661,664	631,850	644,368	719,388	873,906	983,972	1,061,099	1,136,598	1,179,471
February	663,088	653,479	625,321	642,827	728,164	877,708	982,952	1,056,530	1,128,269	1,172,986
March	667,068	657,003	629,729	650,233	745,955	893,254	999,836	1,067,474	1,140,185	1,179,917
April	665,689	645,412	622,860	652,132	755,533	896,310	997,431	1,062,493	1,136,567	1,181,939
May	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987	1,067,010	1,135,966	1,179,271
June	663,654	642,842	624,827	659,778	782,354	912,861	1,016,668	1,078,877	1,137,764	
July	664,358	638,219	627,626	670,143	799,325	930,781	1,029,907	1,095,676	1,150,909	
August	667,652	637,972	631,525	673,922	807,965	941,140	1,042,754	1,106,581	1,154,695	
September	669,642	636,555	630,752	681,301	827,823	955,463	1,052,181	1,112,889	1,161,054	
October	667,981	635,344	638,796	690,571	844,497	963,522	1,058,355	1,127,190	1,171,438	
November	667,264	633,506	639,412	695,872	852,054	968,213	1,057,476	1,126,961	1,170,317	
December	661,703	634,763	641,215	713,748	870,368	978,920	1,064,647	1,130,714	1,177,740	



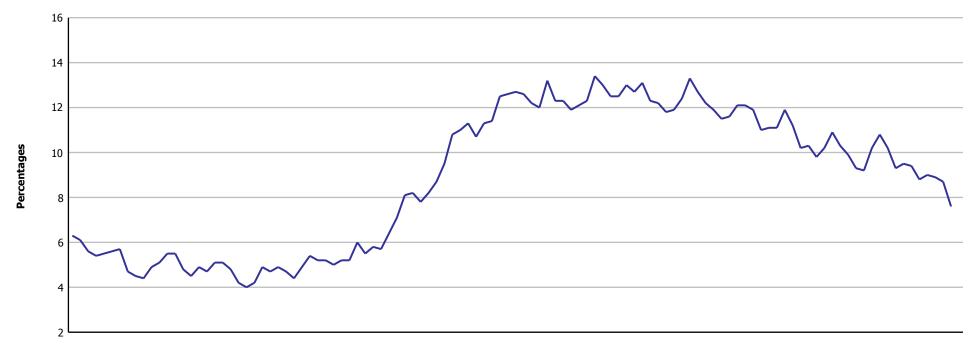
Persons Aided - IHSS*



	2005	<u>2006</u>	2007	2008	<u>2009</u>	<u>2010</u>	2011	2012	<u>2013</u>	2014
January	143,843	150,951	159,380	169,007	180,031	184,647	184,215	181,431	182,165	188,923
February	144,121	151,155	159,934	169,661	180,902	184,518	183,956	180,876	181,855	189,670
March	145,001	152,069	160,674	170,549	181,653	184,307	183,891	179,577	182,400	190,047
April	145,555	152,839	161,279	171,536	182,586	184,189	184,407	178,827	182,721	190,999
May	146,258	153,636	161,924	172,598	183,260	184,120	184,698	179,256	183,653	192,033
June	146,935	154,271	162,916	173,477	184,191	184,037	184,815	179,513	183,674	
July	147,626	154,562	163,733	174,418	184,839	183,722	184,933	179,820	184,752	
August	148,334	155,222	164,779	175,382	185,212	183,524	184,153	180,130	185,258	
September	149,061	156,445	165,780	176,485	185,542	183,742	183,444	180,539	184,808	
October	149,837	157,368	166,712	177,662	185,452	183,766	182,917	181,162	186,315	
November	150,563	158,463	167,677	178,576	185,538	184,081	182,289	181,737	187,345	
December	150,963	159,250	168,477	179,608	185,276	184,383	182,181	182,414	188,349	



Unemployment Rate - Los Angeles County



	2005	<u>2006</u>	2007	<u>2008</u>	2009	<u>2010</u>	<u>2011</u>	2012	<u>2013</u>	2014
January	6.30	5.50	4.90	6.00	10.80	13.20	13.10	12.10	10.90	9.00
February	6.10	5.50	4.70	5.50	11.00	12.30	12.30	12.10	10.30	8.90
March	5.60	4.80	4.90	5.80	11.30	12.30	12.20	11.90	9.90	8.70
April	5.40	4.50	4.70	5.70	10.70	11.90	11.80	11.00	9.30	7.60
May	5.50	4.90	4.40	6.40	11.30	12.10	11.90	11.10	9.20	8.00
June	5.60	4.70	4.90	7.10	11.40	12.30	12.40	11.10	10.20	
July	5.70	5.10	5.40	8.10	12.50	13.40	13.30	11.90	10.80	
August	4.70	5.10	5.20	8.20	12.60	13.00	12.70	11.20	10.20	
September	4.50	4.80	5.20	7.80	12.70	12.50	12.20	10.20	9.30	
October	4.40	4.20	5.00	8.20	12.60	12.50	11.90	10.30	9.50	
November	4.90	4.00	5.20	8.70	12.20	13.00	11.50	9.80	9.40	
December	5.10	4.20	5.20	9.50	12.00	12.70	11.60	10.20	8.80	

Glossary

<u>Department of Public Social Services (DPSS)</u> administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

<u>California Work Opportunity and Responsibility to Kids (CalWORKs)</u> provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- <u>Two Parent Families</u> include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-ofhousehold.
- <u>Zero Parent Families</u> are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- <u>All Other Families</u> are those that have not been identified as either a two parent or a zero parent family.
- <u>Safety Net Cases</u> are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- <u>TANF Timed-Out</u> are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

<u>Cash Assistance Program to Immigrants (CAPI)</u> provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

<u>The Food Stamp Program</u> helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

General Relief (GR) is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

<u>In-Home Supportive Services (IHSS)</u> enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

LEADER is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

<u>Medical Assistance Only (MAO)</u> provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

Refugee Resettlement Program (RRP) is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and liguistically appropriate services.